

GDPR (General Data Protection Regulator) Compliancy Notice

To comply with the GDPR EU Regulation, We are obliged to inform our customers how their personal data i.e. Name Address Phone Number & E mail address, is processed and retained by us and if necessary passed onto third parties.

This data will be used to provide essential documentation and will be retained on files by us for the lifetime of the guarantees, which do not exceed 10years.

The purposes for which we intend to process personal data so as to enable us to quote and Invoice you for our services.

We may share your data with:

FENSA: (only if you have windows and doors fitted by us) this does not include Glass/ Mirrors/ Double glazed units/Conservatories/

HIP: (Home Improvement Protection) Insurance backed guarantee, is for most types of double glazed products we supply & fit (This does not cover Glass/Mirrors/Splash backs / Double glazed units etc

All customer data collected from quotes are shredded within 6 months if we do not secure the contract.

Any other customer paperwork will be archived and shredded within one year the data stored securely on discs for our personal reference only (Warranty / Guarantees) these will be destroyed when the customer's guarantee expires after 10 years

We keep all customers data on our database for our own personal reference only.

We may amend this privacy notice from time to time.